

Governor's Office COVID-19 Q & A

July 1, 2020

Helplines and Webpages

General Resources and a list of Executive Orders: visit coronavirus.illinois.gov

PPE Equipment:

- Donations: PPE.donations@Illinois.gov
- To Manufacture PPE in Illinois: ima@ima-net.org

Small Business Assistance:

- Essential Business inquiries: contact 1-800-252-2923 or CEO.support@illinois.gov
- **State:** [click here](#). **Federal:** <https://disasterloan.sba.gov>.
- Business insurance coverage: <https://mc.insurance.illinois.gov/messagecenter.nsf>.
- Business Interruption Grant Program (BIG): Program overview, [here](#). Application [here](#).

Unemployment Assistance: IDES set the following guidelines for applicants:

- FOR ON-LINE APPLICATIONS, [click here](#). If your last name begins with letters:
 - **A through M** file your claim on **Sundays, Tuesdays, Thursdays**.
 - **N through Z** file your claim online on **Mondays, Wednesday, Fridays**.***Saturdays** – for those who missed their application window.
- FOR PHONE APPLICATIONS, call (800) 244-5631. If your last name begins with letters:
 - **A through M** call between 7:30am – 6pm on **Tuesdays and Thursdays**.
 - **N through Z** call between 7:30am – 6pm on **Mondays and Wednesdays**.***Fridays** (7am-6pm) & **Saturdays** (8am-noon) – for those who missed their call window.

Individual Assistance:

- Employee workplace rights complaints: (844) 740-5076 or submit a complaint [online](#).
- Resources for people with disabilities please [click here](#) or [here](#).
- Consumer guidance on debts due and regulated financial sectors: [click here](#).
- Airbnb Housing opportunities for first responders and medical professionals: [click here](#).
- For insurance coverage guidance from the Department of Insurance, [click here](#).
- Medication Affordability Assistance: visit: <https://abe.illinois.gov/abe/access/>
- Illinois taxpayer information: visit DOR's [resource page here](#).
- Call4Calm: Text "TALK" to 5-5-2-0-2-0; for Spanish, text "HABLAR" to 5-5-2-0-2-0_

Other Resources:

- Federal Stimulus Package Unemployment Benefits Q&A: [click here](#).
- IDFP list of licensees and consumers impacted by COVID-19: [click here](#).
- School related inquiries: visit <https://www.isbe.net/covid19>
- COVID19 cases by county: visit dph.illinois.gov
- To volunteer: visit serve.illinois.gov or email dph.serveillinois@illinois.gov
- COVID-19 Symptom guidelines: visit DPH website, [click here](#).
- DPH map of testing sites: [click here](#)

Restore Illinois

Q: An overnight summer camp for foster children was told that guidance for overnight camps will not be published until "well into" Phase 4. Their camp start date is mid-July and these children have been looking forward to this. When will guidance be produced for Overnight Camps?

A: In Phase 4, day camps are limited to camps taking place during the day with no overnight camps permitted. [Day camps](#) may operate at maximum of 50% of facility capacity with group sizes of 15 participants or fewer (limited to 10 children in programs with changing participants week-by-week). Capacity restrictions and overnight camping will be reassessed based on the latest science and public health metrics on an ongoing basis throughout Phase 4.

Please continue to check the Illinois Department of Health's (IDPH) [website](#) to determine which phase your region is in and this [web link](#) for newly released Phase 4 guidance.

Q: What is the status of IDPH performing pre-op testing? Particularly, why are small independent hospitals who are unable to test in-house, and unable to contract out testing and get results back within 72 hours, not allowed to send their patients to IDPH testing facilities?

A: Hospitals and practices should have access to nucleic acid-based SARS-CoV-2 testing (e.g., via an in-house or commercial laboratory). IDPH laboratory capacity is prioritized for high-risk congregate care sites, outbreak investigations, and other priorities identified by the IDPH director. Please refer to this [weblink](#) for information on preoperative testing.

Q: Are minors under 18 allowed to be tested for COVID without orders from the department of public health?

A: Any individual may be tested without an order from IDPH, including at Community-Based Testing Sites. Individuals under the age of 18 will need a parent or guardian's consent in order to receive testing unless an existing exception under Illinois law applies, such as for medical emergencies, emancipated minors or minors who are parents.

Q: Will guidance for Casinos reopening be produced soon?

A: The Gaming Board has been at work planning for the safe, fair, orderly and consistent resumption of statewide public casino gambling and video gaming operations. Video gaming and casino gaming can both resume operations on July 1 at 9 AM. Guided by public health metrics and safety considerations, and in close consultation with the Illinois Department of Public Health and the Governor's Office, the Gaming Board issued Resumption Protocols to guide casino and terminal operators in their resumption planning. Please see the linked [Resumption Protocols](#).

Q: Are people allowed to swim at private lakes if social distancing is adhered to?

A: Water parks and recreational swimming will be allowed to reopen in accordance with [guidance](#) published by IDPH. Outdoor recreation facilities should limit group sizes to 50 customers, with multiple groups permitted if proper social distancing and group management is enforced. Please see this [weblink](#) for further information on indoor and outdoor recreation.

Please continue to check IDPH's [website](#) to determine which phase your region is in and this [web link](#) for newly released Phase 4 guidance.

Q: Is there guidance for group homes?

A: For information on Community Integrated Living Arrangement (CILAs), please see the [linked guidance](#). If the individual is an adult and lives in a larger Intermediate Care or Developmental Disability facility, please see the linked [outdoor visitation guidelines](#). If the individual is a minor in a children's group home, visitation is not allowed during Phase 4. Restrictions will be reassessed based on the latest science and public health metrics on an ongoing basis throughout Phase 4.

